

COUNCIL – 7 AUGUST 2012

MEMBERS' QUESTION

Question 1

Councillor N Symonds to ask the Executive Member for Health, Housing and Community Support:

Could the Executive Member please explain what East Herts Council are proposing to do in alleviating the time from when a housing benefit form is given to the team and the time it takes to process?

I believe this is in the region of six weeks to eight weeks which means that our most vulnerable residents are being given a notice that an eviction notice will be served if no money is forthcoming. This is both true of the housing associations and private landlords. This in no way reflects on the team or managers who are working flat out to clear the backlog.